# KENTUCKY DEPARTMENT OF CORRECTIONS DIVISION OF CORRECTIONS TRAINING

# 2023 CRIMCAST ADMINISTRATOR USERS MANUAL

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# crim.cast

Student Log-In	
Go >	
Admin & Instructo	r Log-In

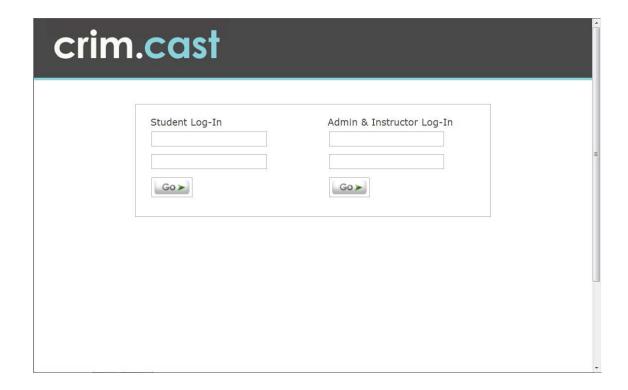


This instruction manual is for you to use when creating an offline course, creating new users, and enrolling staff into online/offline courses. Please be patient with the system, if it doesn't respond as quickly as you would like, give it a few minutes. Should you encounter an issue or problem with the system please send an email (with the error message you receive, or a description of the problem you are having) to one of the team members.

See below for contact information for the Crimcast team.

Wendy Johnson (WRTC)	270-388-0241 ext. 2806	wendy.johnson@ky.gov
Betty Gilliam (ERTC)	606-738-4628 ext. 2200	bettyg.gilliam@ky.gov
Susan Wittenauer (CRTC)	502-225-9755 ext. 514	susan.wittenauer@ky.gov

### **LOG-IN INFORMATION**



To log into the system, please use this site: <a href="https://kydoc.crimcast.com">https://kydoc.crimcast.com</a>

You will see there are two options on this page:

- 1. Student Log-In (used when taking online CBT modules)
- 2. Admin. & Instructor Log-In (used when creating new users, creating offline courses, giving training credit and tracking staff training hours).
- User Names are (first name.last name) format. Example: jon.doe
- Passwords are the last four digits of the social security number (1234).

### **NAVIGATION PAGE**



The screen above is what you will see when you log into the system. You will then click on the toolbox drop down menu as show above.

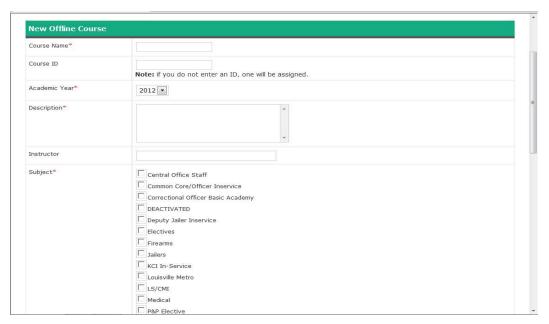
From this page you will be able to access all the features you will need to be an administrator.

NOTE: As an administrator you will only be creating courses that have not been conducted by the Department of Corrections Training. If your staff attends training given by the DCT, either at one of the regional training centers or an offsite training they have given, the staffs at the regional training centers are responsible for entering those training applications.

If your staff attends GSC classes or any training that is not provided by the DCT you will be responsible for entering that information into Crimcast.

### QUICK CREATE FOR OFFLINE (These are classes your staff has taken outside of the DCT)

Click "Quick Create for Offline"



The fields that are marked with a red asterisk\* are not optional and must be filled in, the unmarked fields are optional. Use the below format when creating an offline course.

**Course Name**: (Be consistent with your format; if you have a space after the year with your first course then always have a space after the year with the rest of the courses you create. Remember that each "character" counts.)

Year + Facility (Spell the Facility out) + (Department) + Class Name + Date

**EXAMPLE:** 2015 Central Office (Finance) ACA Electronic Files 8-17-2015

2015 P & P (D-8) Night Firing 5-17-2015

2015 Boyd County Detention Center - Jail Standards 6-20-2015

2015 EKCC CC/OI 4-20-2015

### **Course ID: (Optional)**

Specific to Facility

Health Services Bldg.-ACA Files-John Dunn

**Academic Year:** (Default is always the current year, but you may use the drop down menu for other choices.)

2015

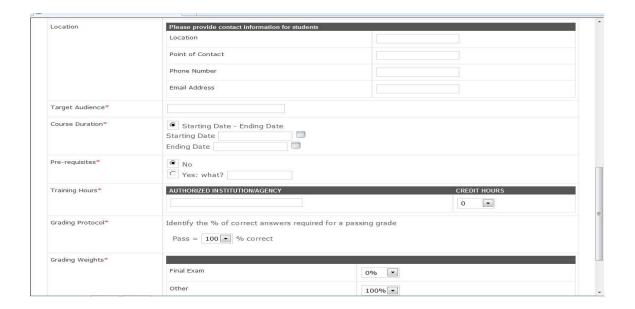
### **Description:**

Class Name – More specific information describing the class can be entered here.

### Subject:

This is a sorting tool. If the type of class you need is not listed, choose "Electives".

### **Quick Create for Offline (Continued)**



### **Location: (Optional)**

Class Location or Location of Administrator Entering the Records

Point of Contact – Instructor or Administrator Entering the Records

Phone Number-Instructor or Administrator

Email Address - Instructor of Administrator

### **Target Audience:**

Correctional Staff, New Correctional Employees, P & P Staff, Jail Employees, Jail Staff

### **Course Duration:**

Starting and Ending Dates of the class – This can be continuous (1-1-2012 - 12-31-2012)

### **Pre-Requisites:**

No (Always "No")

### **Training Hours:**

Authorizing Institution/Agency – Always Dept. Of Corrections Training

Credit Hours – 1-240 (use drop down menu)

### **Grading Protocol:**

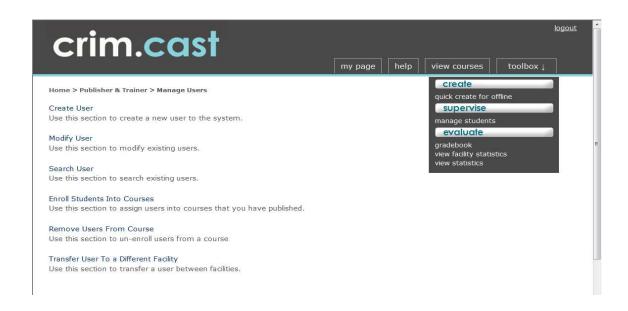
Pass = 70% (Always 70%, use the drop down)

### **Grading Weights:**

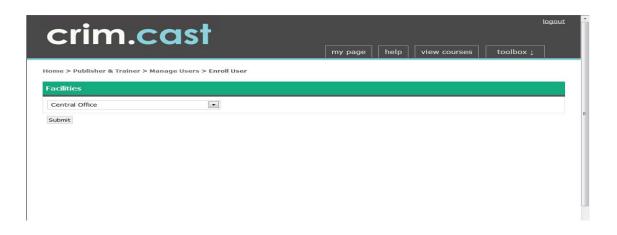
Final Exam-0%(Always) and Other-100%(Always)

Click "Continue"; your course has been created and is now ready to enroll students.

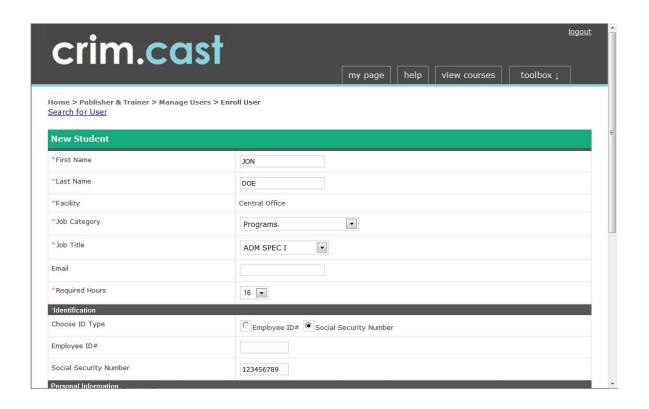
### **MANAGE STUDENTS**



- Select "Manage Students" from the drop down menu
- Click "Create User"
- Choose Facility from drop down menu click submit



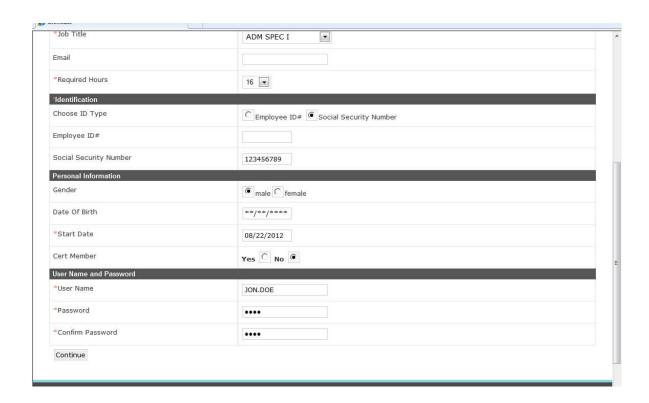
### CREATE USER (USED WHEN CREATING A NEW USER – EMPLOYEE INTO THE SYSTEM)



### (Only the fields marked with a red asterisk \* are required)

- First Name
- Last Name
- Facility (was pre-filled with your facility selection on previous screen)
- Job Category Choose category using the drop down menu
- Job Title Choose title using the drop down menu
- > Email Optional (Helpful info-if available)
- Required Hours Choose training hours required using the drop down menu
- Choose ID Type Choose Social Security Number
- ➤ Enter Social Security Number 123456789 (no spaces no dashes)
- Gender Optional (Helpful)
- Date of Birth Optional (But VERY Helpful)
- Start Date 08/01/2012 (use this format)
- Cert Member Optional (not necessary)

### **CREATE USER CONTINUED**



- ✓ User Name ALL CAPS PLEASE FIRST NAME.LAST NAME (JON.DOE)
- ✓ Password Last four digits of the social security number
- ✓ Click "Continue"
- ✓ Confirm data just entered
- ✓ Click "Continue" User is now active and ready to be enrolled in courses

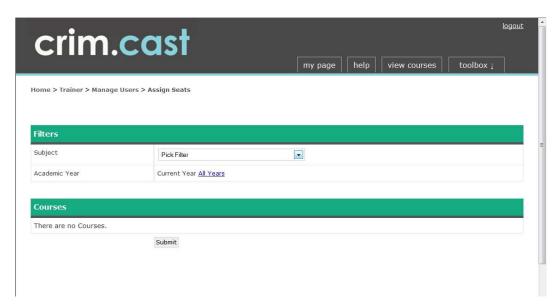
### **MODIFY USER AND SEARCH USER (EXISTING USERS)**

- Modify Change name or job title
- Choose Modify User
- Choose the facility
- Click "submit"
- Choose employee from drop down list
- Make changes then click "submit"
- Confirm date
- Click "submit"
- o **Search** Search by Last Name or Social Security Number
- Choose Search User
- Choose to search by Last Name or SSN

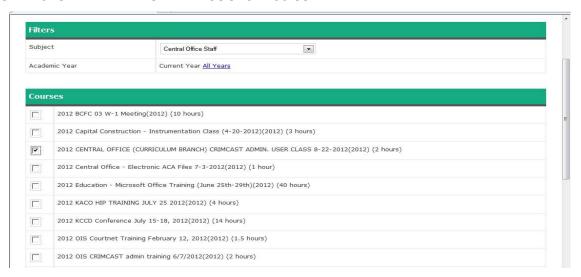
### **ENROLL A STUDENT IN AN OFFLINE COURSE**

### (COURSE YOU HAVE CREATED – FOR TRAINING CREDIT)

- Click on "Manage Students"
- Click on "Enroll Students into Courses"
- Choose the Facility "Submit"
- Choose "Offline Course" "Submit"
- Click on Pick Filter the drop down menu
- Highlight the Subject
- Academic Year Current year is default you can choose previous years

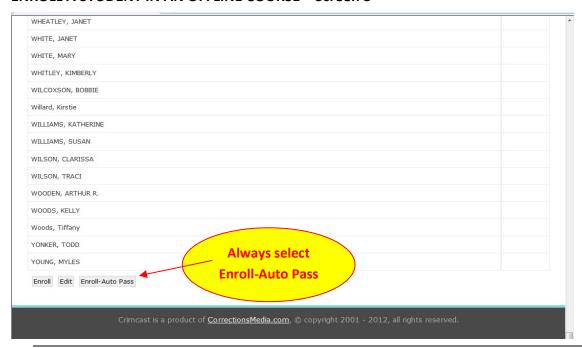


### **ENROLL A STUDENT IN AN OFFLINE COURSE - Screen 2**



- Click on course "Submit"
- Choose Job Category Select "All" "Submit"

### **ENROLL A STUDENT IN AN OFFLINE COURSE - Screen 3**



- ✓ Select each employee that attended the class or use the enroll all feature click "Submit"
- ✓ Verify At this point you can edit the list add or remove employees from the course.
- ✓ Click "Enroll-Auto Pass" (Do NOT select Enroll)
- ✓ All employees have now been entered and credited with passing the course.

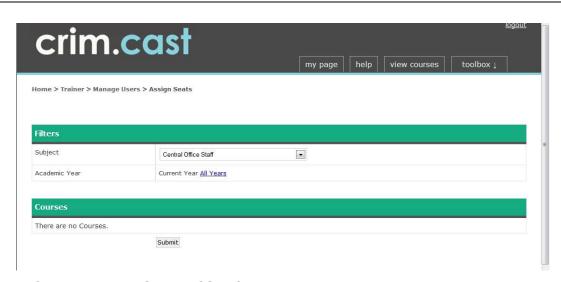
### **NOTE:**

If you select the enroll button, that will only enroll the employees; you will then need to manually pass all that attended the training individually. You can edit from this screen if you have left someone out or need to remove someone from the course.

### **ENROLL A STUDENT IN AN ONLINE COURSE**

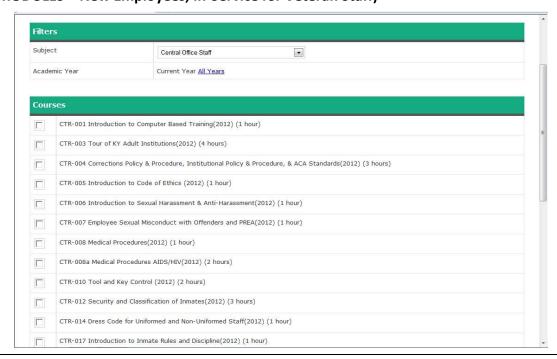
### (CBT MODULES – New Employees, In-Service for Veteran Staff)

- Click on "Manage Students"
- Click on "Enroll Students into Courses"
- Choose the Facility "Submit"
- Choose "Online Only" "Submit"
- Click on Pick Filter the drop down menu
- ➤ Highlight the Subject
- Academic Year



### **ENROLL A STUDENT IN AN ONLINE COURSE**

(CBT MODULES - New Employees, In-Service for Veteran Staff)



- Click on course or courses (can enter employees into multiple courses) "Submit"
- Choose Job Category Select "All" "Submit"

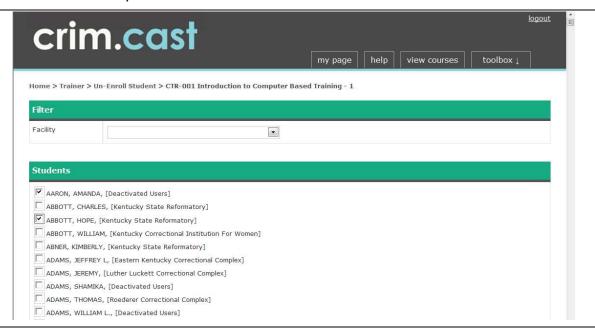
### **ENROLL A STUDENT IN AN ONLINE COURSE - CONTINUED**



- Click on each employee that needs to complete the course or you can use the enroll all feature – "Submit"
- > Verify At this point you can edit the list add or remove empolyees from the course
- Click "Enroll"
- All employees have now been entered into the courses and will be given credit automatically upon completion of the modules.

### REMOVE USERS FROM COURSE (UN-ENROLL USERS FROM A COURSE OFFLINE OR ONLINE)

- Click on "Manage Students"
- Click on "Remove Users from Courses"
- Choose "Online Only or Offline Courses" "Submit"
- Choose Course you want to remove user from "Submit"



- Click on the user/users you need to remove from the course click "Un-Enroll Student"
- Your students have now been un-enrolled in the course. They will not receive credit for the course.

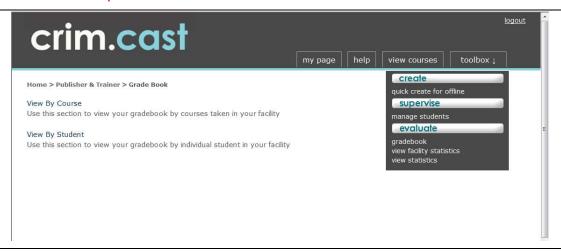
### TRANSFER USER TO A DIFFERENT FACILITY

### (USE IF AN EMPLOYEE LEAVES YOUR DEPARTMENT OR FACILITY)

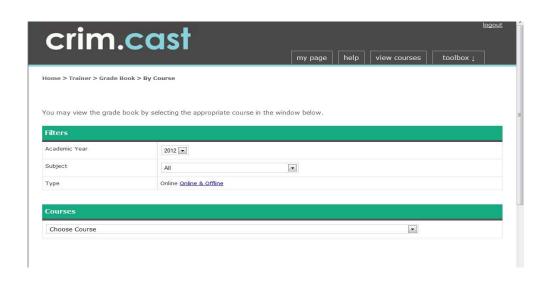
- Click on "Manage Students"
- Click on "Transfer User to a Different Facility"
- Choose the facility they are transferring from "Submit"
- Choose the employee you wish to transfer from the list "Continue"
- Choose the destination facility "Submit"
- Your user has been transferred to the new facility.
- NOTE: If you have an employee that will be leaving DOC/Jail employment they need to be transferred from your facility into the "Deactivated User" under the destination facility. If you get an employee that has worked for DOC/Jail previously (2005-Present) check the "Deactivated User" section before you create the user a second time. This is a good time to use the search users feature. You will see active/not active students.

### **GRADEBOOK (BY COURSE AND BY STUDENT)**

- ✓ Click on "Tool Box"
- ✓ Click on "Gradebook"
- ✓ Choose View by Course or Student



- ✓ Choose the year (default is current year)
- ✓ Choose subject from drop down
- ✓ Type of course is online unless you select offline

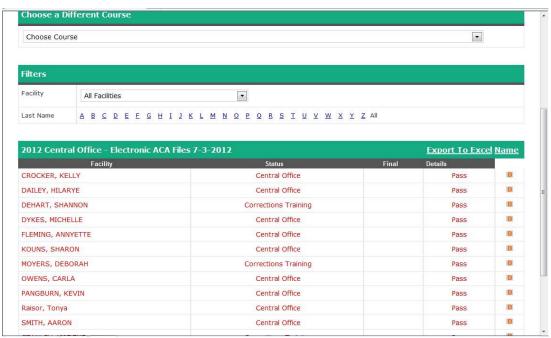


### **GRADEBOOK (BY COURSE AND BY STUDENT - ONLINE)**

The list of courses are shown at the bottom, click on the course you want to see the information about. These reports are large but they can be exported to excel and printed.

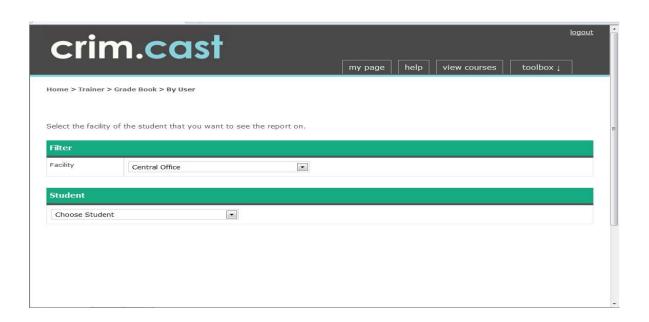


### **GRADEBOOK (BY COURSE AND BY STUDENT - OFFLINE)**

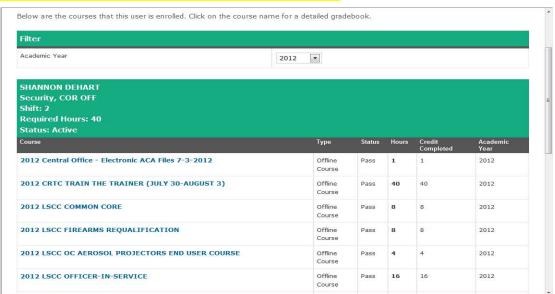


### **GRADEBOOK (BY COURSE AND BY STUDENT)**

- Choose View by Course or Student
- Choose the year (default is current year)
- Choose subject from drop down

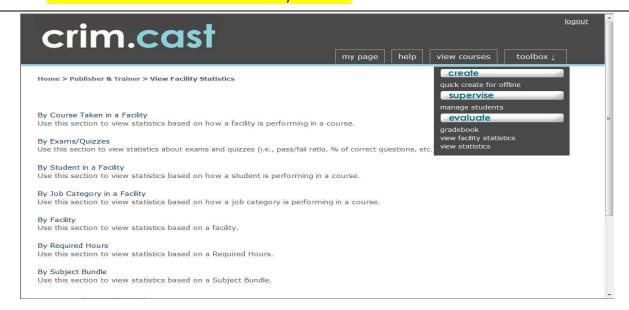


### Example: Student Transcript-Online & Offline Courses



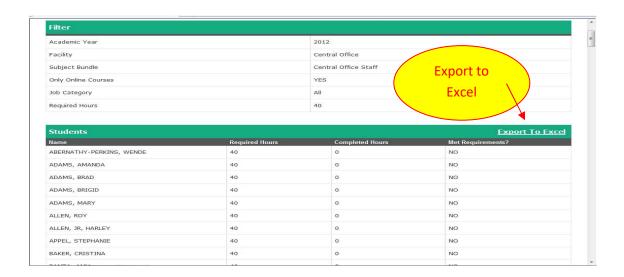
### **VIEW FACILITY STATISTICS**

- Click "Tool Box"
- Click "View Facility Statistics"
- Most reports are taken from By Facility, By Required Hours, By Subject Bundle
- Select the menu item that best suits your need



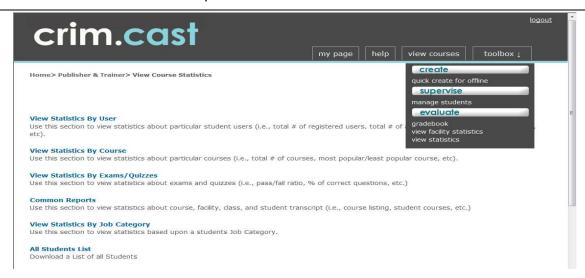
### **VIEW FACILITY STATISTICS (BY SUBJECT BUNDLE)**

This report can be exported to Excel.

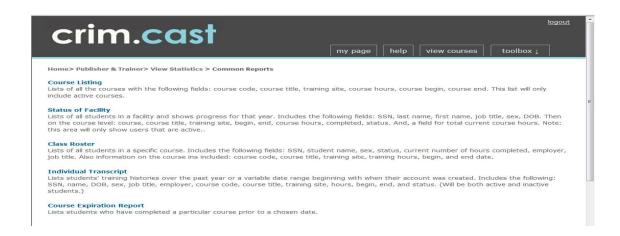


### **VIEW STATISTICS**

- Click "Tool Box"
- Click "View Statistics"
- Most reports are taken from the Common Reports feature
- Select the menu item that best suits your need
- Common Reports-Individual Transcript
- Click on "Individual Transcript"



### **Common Reports Screen Example**



### **VIEW STATISTICS - CONTINUED**

- Search Student by Last Name (Never Select 'View All Students')
- Enter the last name OR the social security number
- Click "Search User"



- Click on the name
- Date range will be for the current year. The date may be changed if more data is required.
  - This report can be exported to Excel.

