Write down the following information and keep in a safe place:

_____
Offender name

_____
Offender number

_____
Case number

_____
Your four-digit PIN

_____
County

Notes

Do not depend solely on VINE for your protection. If you feel that you may be at risk, take precautions as if the offender has already been released.

The Kentucky Department of Corrections Office of Victim Services (OVS)

OVS is committed to assisting victims and survivors throughout the duration of their offender's incarceration and supervision. We are dedicated to ensuring that crime victims are treated with dignity and respect.

A victim's need for assistance does not stop once an offender has been sentenced. In fact, it continues throughout an offender's custody and OVS is the arm of Corrections that handles those requests for assistance.

Services Offered by OVS

- Information and referrals
- Information about the status of an offender
- Referral for victim restitution inquiries
- Assistance with the Kentucky VINE, VINE Court and VINE Protective Order services
- Notification of upcoming parole hearings
- Processing of requests for notification upon release
- Training for criminal justice and other victim service professionals on awareness and sensitivity issues, as well as the VINE system
- Visits to county jails and victim service providers along with criminal justice professionals to distribute promotional materials related to victim services offered by the Department

Contact us at:

Kentucky Department of Corrections
Office of Victim Services
P.O. Box 2400, Room G-46
Frankfort, KY 40602

Business Hours: 8:00 a.m. - 4:30 p.m. M-F
Office: 502-564-5061
Victim Line: 877-OVS-6818
Fax: 502-564-5642
E-mail: OVS.help@ky.gov
Web site: www.corrections.ky.gov

Victim Input into Parole Board Decisions

The Kentucky Parole Board notifies victims of Class A, B, or C felonies of pending parole hearings 45 to 90 days prior to the offender's hearing. Victims may request upcoming parole information by calling the Victim Services Division of the Parole Board at 800-221-5991. Victims should notify the Parole Board of address changes after the court proceedings.

Notifications include the offender's name, parole eligibility date, and a victim impact statement (VIS). Victims are encouraged to complete the VIS and promptly return it to the following address: Kentucky Parole Board, Attention: Victim Coordinator, P.O. Box 2400, Frankfort, KY 40602-2400.

The law requires that anyone who wishes to meet with the Parole Board for a victim hearing advise the Board in writing, no less than seven days prior to the offender's hearing.

In an effort to ensure that all interested individuals are notified, the Department of Corrections offers parole eligibility notification through VINE. The automated notification service is provided to anyone who registers with VINE, but is not intended to replace the required written notifications.

Written Notification of Offender Release

If a victim as defined by KRS 421.500 wishes to be notified of an offender's release from a Department of Corrections facility as required by KRS 197.170, a request should be made in writing and should include the victim's name, current mailing address and phone number, along with the offender's name and institutional number if known.

This written request should be mailed to:
Kentucky Department of Corrections
Office of Victim Services
P.O. Box 2400, Room G-46
Frankfort, KY 40602

Kentucky Public Safety First

Technology is the cutting edge for not only crime detection, but crime prevention. A good public safety system involves being attentive to the needs and concerns of victims; tracking offenders as they move in and out of the legal and penal system; collecting useful information to recognize trends and take preventative action and sharing information with other agencies to assist in these goals. With that in mind, Governor Steve Beshear launched "Public Safety First," an initiative that elevates and unifies several key public safety technology programs under a single umbrella of protection overseen by the Justice and Public Safety Cabinet.

Kentucky Department of Corrections
OVS
Office of Victim Services

1-800-511-1670

Commonwealth of Kentucky
Department of Corrections

Kentucky VINE Services
Offender Status
Court Hearings
Protective Order Information

www.corrections.ky.gov

Serving the Commonwealth
One Victim at a Time

Kentucky
UNBRIDLED SPIRIT

VINE® - Victim Information and Notification Everyday

800-511-1670

www.vinelink.com

Offender Status

VINE is a free, anonymous, computer-based service that provides the public two important services: information and notification.

VINE will tell you if an offender is in jail or prison and will give you other important custody information. VINE will also let you provide a phone number and/or an e-mail address where you can be notified automatically when that offender is released, transferred, escapes or has an upcoming parole hearing.

Registering with VINE

Call 800-511-1670 from a touch-tone phone. If the offender is in custody, you can register to be notified when the offender is released. Enter the phone number or numbers where you want to be reached, including area code, followed by the pound (#) key.

When VINE asks, enter a four-digit Personal Identification Number (PIN) that you choose. Write it on the back of this brochure or in a safe place. When VINE sends a notification, you will be asked to enter the PIN. This will confirm that you received the call and stop additional calls.

To register for e-mail notification, go to www.vinelink.com and click on the state of Kentucky. You can search for the offender by name or identification number. Once you locate the offender, you can enter an e-mail address or phone number where you would like to be notified if the offender is released, transferred or escapes.

! Do not depend solely on VINE for your protection. If you feel that you may be at risk, take precautions as if the offender has already been released.

Court Hearings

VINE Courts® will allow you to search for information on a specific felony or misdemeanor court case. You can also register a phone number or e-mail address where you want to be notified when there is an upcoming court hearing or a scheduling change in an upcoming court hearing.

For detailed information regarding the case, contact your local Circuit Court Clerk. To view an online docket, you can visit: http://apps.kycourts.net/dockets/.

*Please note that it is the responsibility of the registrant to keep up with his or her case number, including trailer number if applicable, and to keep the registration current.

Registering with VINE Courts

Call 800-511-1670 toll-free from a touch-tone phone and follow the instructions. You can also register online at www.vinelink.com for offender custody status changes or www.courts.ky.gov and click on "VINE Court Services" to register for a court case. (To register your e-mail address, either visit one of the Web sites mentioned above or press 0 to speak with an operator.)

When searching for a court case, you can register your phone number to receive updates on court hearings. Enter the phone number where you want to be reached, including area code, followed by the (#) key.

When VINE asks, make up a four-digit personal identification number (PIN) that will be easy for you to remember. VINE will ask for the PIN when it calls you.

When VINE calls, listen to the message then enter your PIN when asked. This will confirm that you received the call and stop additional calls.

This service is provided in partnership with the Kentucky Administrative Office of the Courts.

This project was supported by Grant No. 2008-VN-CX-0007 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, and the Office for Victims of Crime. Points of view or opinions in this document are those of the author and do not represent the official position or policies of the United States Department of Justice.

BJA Bureau of Justice Assistance
Office of Justice Programs ■ U.S. Department of Justice

Protective Orders

VINE Protective Order® (VPO) is a free telephone service that allows petitioners to access information about their protective orders, including the status of the order and reminders about upcoming court hearings. You can also receive information regarding terms and conditions of the order, if the respondent has been served with, or received the order, information about the next court hearing, as well as the expiration date of the order.

Before you call VINE Protective Order, have your case number ready. You can find it on your petition (application form) or protective order (Example: case number 07D123456-001).

Registering with VINE Protective Order

Call 800-511-1670 from a touch-tone phone and press two (2) for protective order information. When asked, enter a telephone number where you can be directly reached and a four-digit personal identification number (PIN) that you choose. You may write these four numbers on the back of this brochure, but keep them protected.

When you receive a telephone notification, you will be asked to enter your PIN, followed by the pound (#) sign, to hear the notification and to confirm that you received the call.

If you have registered but have not heard that the order has been served after four days, contact your victim advocate or county sheriff's office. More information about how to find the respondent may be needed.

To check the status of a protective order:

Call the toll-free Kentucky VINE Line at 800-511-1670 from a touch-tone telephone. To search for the status of a protective order, press two (2) for protective order information. Enter the case number followed by the pound (#) sign. Use the numbers and letters on your keypad. If you do not have a touch-tone phone, simply wait on the line until you are connected to an operator.

FACTS

- You must register seperately for each VINE service: Offender Status, Court Hearings, and Protective Order
- Operators are available 24 hours a day
- It is important to remember and protect your PIN
- For safety reasons, you should never share your PIN number with anyone
- The offender will not know you are registered with any of the VINE services. ALL VINE SERVICES ARE ANONYMOUS
- If you do not answer, VINE will leave a message. If there is no answer, VINE will keep calling back until you enter your personal identification number (PIN) or until up to 48 hours have passed
- Do not register a phone number with VINE that rings to a switchboard
- You can register multiple phone numbers and e-mail addresses with VINE
- Do not depend only on the VINE service or any other single program for your protection. Make these services a part of your safety plan
- To register to receive court notifications, you must have the complete case number, including trailer number if applicable
- Since VINE calls automatically when an offender's custody status or the status of a protective order changes, you may get a notification call in the middle of the night. Court notification calls will only be made between 9 a.m. and 8 p.m.
- If a telephone number or e-mail address you have registered with VINE is changed or is no longer being used, please contact VINE to provide your updated contact information

KENTUCKY VINE FACTS

Victim Assistance Numbers

Kentucky Attorney General's Victim Advocacy Division
800-372-2551

Kentucky Domestic Violence Association
502-209-5382

Kentucky Sex Offender Alert Line
866-564-5652

Kentucky Crime Victim Compensation Board
800-469-2120 or 502-573-2290

Kentucky Child Abuse/Neglect Hotline
800-752-6200 or 502-595-4550

Spouse Abuse Shelter Hotline
800-544-2022

National Domestic Violence Hotline
800-799-7233

Rape, Abuse & Incest National Network (RAINN)
800-656-4673

Support for parents and people caring for children
800-CHILDREN (244-5373)