JUSTICE AND PUBLIC SAFETY CABINET

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J. Michael Brown
Secretary

LaDonna H. Thompson
Commissioner

MEMORANDUM

To: Inmate Population

From: LaDonna H. Thompson, Commissioner

Date: May 9, 2014

Re: J-Pay Money Transfer

The Department of Corrections is implementing a new money transfer service that will provide new methods of depositing money to inmate Bank accounts, and expedite the availability of deposited funds. The company providing these services is called JPay.

Effective immediately JPay services may be used to deposit funds. Western Union money transfers will no longer be accepted after May 16, 2014. Other money orders will not be accepted after October 16, 2014.

For the convenience of their customers, JPay provides the following options for money transfer:

- Online at jpay.com
- JPay Mobile App
- Toll-Free Phone for Customer Care 800-574-5729
- MoneyGram (Walmart & CVS) receive code 1232
- Selected DOC Lobby Kiosks

Kentucky DOC Money Transfer Fees

Deposit Amount	Online	Phone	Walk-In	Lobby Kiosk	
			Cash	Cash	CC
$0.01 - $50.00	$2.75	$3.75	$3.95	$2.00	$2.75
$50.01 - $100.00	$5.75	$6.75	$3.95	$2.00	$5.75
$1001.01 - $200.00	$7.75	$8.75	$3.95	$2.00	$7.75
$200.01- Over	$9.75	$10.75	$3.95	$2.00	$9.75

*Payments over $500 and up to $5,000 can be made by using MoneyGram (fee $3.95)

All Adult Institutions will be providing informational handouts to the inmate population to have the various ways that family and friends can send money to you. Posters will be also be displayed in your institutions. The benefit to using JPay will be that money will be posted to your account quickly.

You may also advise family and friends to go to the Kentucky Department of Corrections website for a link to the JPay website.

Thank you for your attention in this matter.