

VINE is a free service that allows you to anonymously check an offender's custody status by phone, website, or mobile app. You can also register to receive automated notifications about changes in custody status by phone, email, text, or mobile app. TTY service for people with hearing loss is also available.

Write down the following information, remove this panel, and keep it in a safe place:

Offender Name

Offender Number

Your four-digit PIN

***Written Notification of Offender's Release**

Per KRS 197.170, a victim of a crime as defined by KRS 421.500 can request, in writing, to be notified in writing of the offender's release from a Kentucky Department of Corrections facility. This request shall be made in writing to include the victim's name, current mailing address and phone number, along with the offender's name and institutional number if known. The form can be found on the Kentucky Department of Correction's website: www.corrections.ky.gov.

This written request should be mailed to:

Kentucky Department of Corrections
Victim Services Branch
P.O. Box 2400, Room G-46
Frankfort, KY 40602



Download the **VINELink** mobile app. Search for "VINELink" on your mobile device app store or scan this QR code.



VINE Facts

- If you feel you are in danger, call 911 immediately.
- VINE is confidential. The offender will not know you are registered with this service.
- VINE provides information on offenders in custody in Kentucky.
- VINE calls automatically when an offender's custody status changes. You may get a call from VINE in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message and will continue calling back, up to 24 hours, or until you enter your PIN.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN, or cancel the notification.
- Operators are available 24/7 to assist you.

IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE at

1-800-511-1670, or go to www.vinelink.com and follow the instructions on how to change your phone, text, or email registration. Unless you update your information, VINE will be unable to contact you when necessary.



Kentucky VINE Services

Offender Custody Status Information
Victim Notification Services
Victim Resource Directory
Protective Order Information

A service provided by

Kentucky Department of Corrections

1-800-511-1670
TTY: 1-866-847-1298

WWW.VINELINK.COM

Do not rely solely on VINE for your safety. If you feel you are in danger, call 911.

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Kentucky VINE Service

Information

VINE is a service that lets victims of crime and other concerned citizens access timely and reliable information regarding offenders. VINE is offered free of charge to registrants, is completely confidential, and features multiple language support.

Registration

If the offender is in custody, you can register to be notified about the following event:

- Offender Custody Status

To access offender custody information and register to be notified:

- Call 1-800-511-1670
- Visit www.vinelink.com
- Download the VINELink mobile app
- TTY users, call 1-866-847-1298

Notification

The VINE service allows you to select your preferred notification method:

- Phone
- Text
- Mobile App
- Email
- TTY

Phone Notifications

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN). When VINE calls, listen to the message. The PIN will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification Events

Once you are registered, VINE will notify you of offender status changes, such as:

- Release
- Transfer
- Escape

VINE Protective Order

VINE Protective Order (VPO) is a free, anonymous service that allows petitioners to access information about their protective order, including the status of the order, reminders about upcoming court hearings and expiration date of the order.

Kentucky law allows victims with Emergency Protective Orders (EPO)/Domestic Violence Orders (DVO) to be notified if the person their protective order is against (respondent) tries to buy a gun or similar weapon.

Federal law, commonly known as the Brady Bill, prevents certain people with Domestic Violence Orders against them from buying or having guns or similar weapons. VPO incorporates the Brady Bill Notification to make petitioners of an EPO/DVO aware that the respondent has attempted to purchase a firearm.

Before you call VPO, have your case number ready. This number can be found on your petition or protective order. (Example: case number 07D123456-001)

Registration

If the Protective Order has been filed, you can register to be notified:

- Call 1-800-511-1670 and press one (1) for English or two (2) for Spanish. Press two (2) for protective order information. Enter a telephone number where you can be reached, and a four-digit personal identification number (PIN) that you choose. Be sure to write down your PIN and keep it in a safe place. When VPO calls, you will be asked to enter your PIN, followed by the pound (#) sign, to hear the notification and to confirm that you received the call.

- Visit www.registervpo.com and click on the state of Kentucky. Be sure to have your case number, respondent's first and last name, and the county in which the petition was filed.

If you have registered on your order and have not received any information on the service of the order after four days, contact your local victim advocate or county sheriff's office. More information on the respondent may be needed.

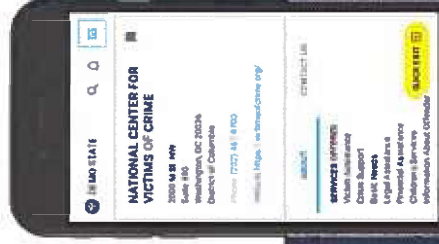
At any point, you can call 1-800-511-1670 to check the status of the protective order. You will follow the same steps as registering on your order. If you need assistance, VINE service representatives are available.

Kentucky VINE Service

1-800-511-1670

TTY: 1-866-847-1298

VINELink.com



Victim Resources

Kentucky Attorney General's Victim Advocacy Division
800-372-2551

Kentucky Coalition Against Domestic Violence
502-209-5382

Kentucky Sex Offender Alert Line
866-564-5652

Kentucky Crime Victim Compensation Board
800-469-2120 or 502-573-2290

Kentucky Child Abuse/Neglect Hotline
800-752-6200 or 502-595-4550

Parole Board - Victim Services
800-221-5991

National Domestic Violence Hotline
800-799-7233

Rape, Abuse & Incest National Network (RAINN)
800-656-4673

Support for parents and people caring for children
800-CHILDREN (244-5373)

Contact us at:
Kentucky Department of Corrections
Victim Services Branch
P.O. Box 2400, Room G-46
Frankfort, KY 40602

Business Hours: 8:00 a.m. - 4:30 p.m. M-F
Office: 502-564-5061
Victim Line: 877-687-6818
Fax: 502-564-9836
E-mail: VSB.help@ky.gov
Website: www.corrections.ky.gov

VINE Service Provider Directory

Connect with national victim service providers through the VINE Service Provider Directory. The directory is a comprehensive listing of support services, such as victim assistance, crisis support, basic needs, healthcare, counseling, legal assistance, financial assistance, and children's services. Access the directory by visiting VINELink.com or using the VINELink mobile app. Click "FIND SERVICE PROVIDERS" to begin.